

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**



In re U.S. Patent Application of:

TODA

Application Number: 09/769,500

Filed: January 26, 2001

For: CUSTOMER INFORMATION CONTROL SYSTEM

Attorney Docket No.: TESJ.0025

Unit 3627  
Examiner  
Gort, Elaine L

Honorable Assistant Commissioner  
for Patents  
Washington, D.C. 20231

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APR 26 2004  
**GROUP 3600**

**COVER LETTER**

Sir:

[ x ] The fee for submission of claims is calculated as shown below:

| FOR   | TOTAL WITH<br>NEW CLAIMS<br>ADDED | TOTAL<br>CURRENTLY ON<br>FILE | CLAIMS PAID    | RATE    | CALCULATION |
|---|-----------------------------------|-------------------------------|----------------|---------|-------------|
| Total Claims  | 14                                | 14                            | 4<br>(Over 20) | x \$18  | 0           |
| Independent<br>Claims   | 1                                 | 1                             | (Over 3)       | x \$86  | 0           |
| MULTIPLE<br>DEPENDENT<br>CLAIM(S)   |                                   |                               |                | + \$290 | 0           |
| REDUCTION FOR FILING BY SMALL ENTITY (note 37 C.F.R. §§ 1.9, 1.27, 1.28).<br>IF APPLICABLE, VERIFIED STATEMENT MUST BE ATTACHED |                                   |                               |                | x ½     |             |
| TOTAL   |                                   |                               |                |         | 0.00        |

In addition, the below-identified communications are submitted in the above-captioned application or proceeding:

[ x ] Response to Office Action  
(with Claim Amendments)

[ ] Substitute Specification

[ ] Preliminary Amendment

[ ] Other \_\_\_\_\_

[ ] Petition for Extension of Time 3 mos.

[ ] Terminal Disclaimer

[ ] Letter to Draftsperson (\_\_\_ sheets)

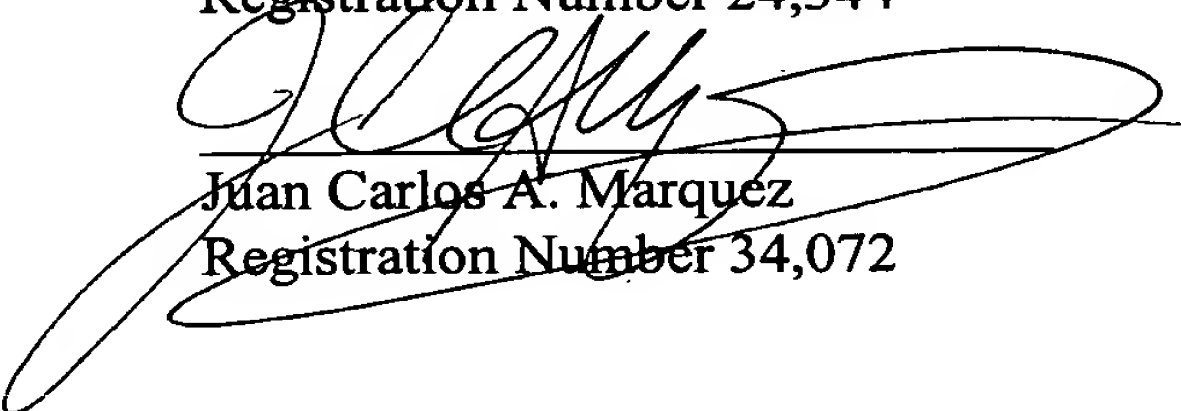
[ ] Assignment

[ ] Petition under \_\_\_\_\_

- [ ] Please charge my **Deposit Account Number** \_\_\_\_\_ in the amount of \_\_\_\_\_ to cover the fees for \_\_\_\_\_. A duplicate copy of this paper is enclosed.
- [ ] A check in the amount of **\$0.00** to cover the fee is enclosed.
- [x] The Commissioner is hereby authorized to charge any additional fees associated with this communication including fees under 37 C.F.R. § 1.16 and 1.17, or credit any overpayment to **Deposit Account Number 08-1480**.

Respectfully submitted,

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**April 21, 2004**

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This is in response to the Office Action dated January 21, 2004, the period for response to which expires on April 21, 2004. Please amend portions of the above identified application as follows: